



Yellowstone Valley, MT AADOM Chapter

Proudly Presents

Teresa Duncan

Thursday November 18, 2021

5:45pm – 8:00pm

Virtual Zoom Meeting

TITLE: *Wild World of Insurance + CDT 2022 Preview*

DESCRIPTION: *This is a Virtual Event*

Are you stressed out with PPOs, leased networks, and patient objections? You are not alone. Managers and insurance coordinators face an increasingly complex insurance landscape. This discussion will help you prepare by explaining the why and how of these industry shifts. Offices that are aware of these changes before they are put into effect will weather the storm just fine. Will you be one of them?

We will also review ways to improve your insurance systems. How should you handle eligibility and benefit issues? What about denials and disallows? Let's talk about ways to manage this very part of your revenue cycle!



Teresa Duncan, MS

With over 20 years of healthcare experience, Teresa addresses topics such as Insurance Coding, Office Manager Training and Patient Conversations. Her memberships include the National Speakers Association and the National Association of Dental Plans. She has been named one of the Top 25 Women in Dentistry and is the author of *Moving Your Patients to Yes: Easy Insurance Conversations* as well as a contributing author to the ADA's annual CDT Companion Guides. Her podcast "*Nobody Told Me That!*" provides regular coding and management updates. Teresa received her Master's Degree in Healthcare Management.

Education portion of our Meeting will begin at 6:00pm

This Virtual Meeting is FREE to all Attendees!

Thank you to our meeting sponsor: Care Credit and Kleer

Follow us on Facebook to stay up to date on all event information including dates, times, speakers and location of the meeting!

www.facebook.com/Yellowstonevalleyaadom/ Email: yellowstonevalleyaadom@gmail.com

Have Questions? We would love to answer them! Contact our Board Members:

Tiffany Dalton, Chapter President: 406-259-0110 Katie McElroy, Vice President: 406-248-3303